



# Rockbot + Tizen 7.0 Setup Guide

## Summary

This guide provides instructions for assuming control of an existing Tizen display currently using VXT Player or another content management system (CMS).

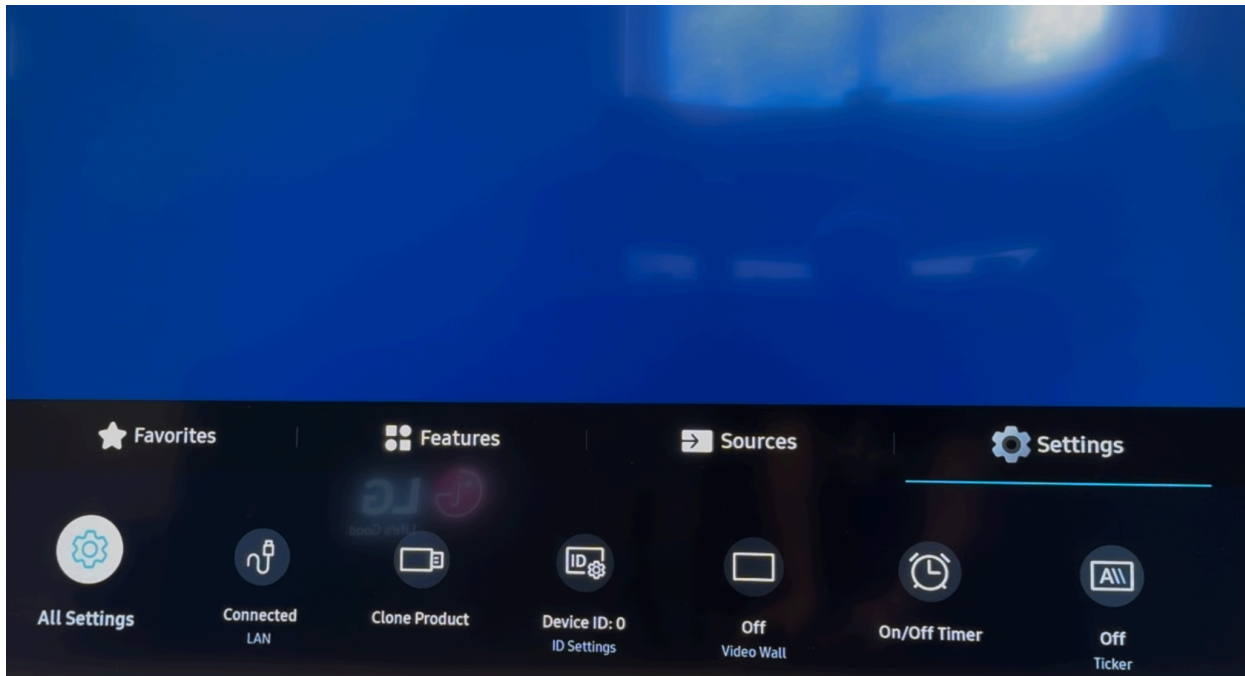
Compatible Samsung Displays: **QBC, QMC, and QHC series**

## Integration Steps

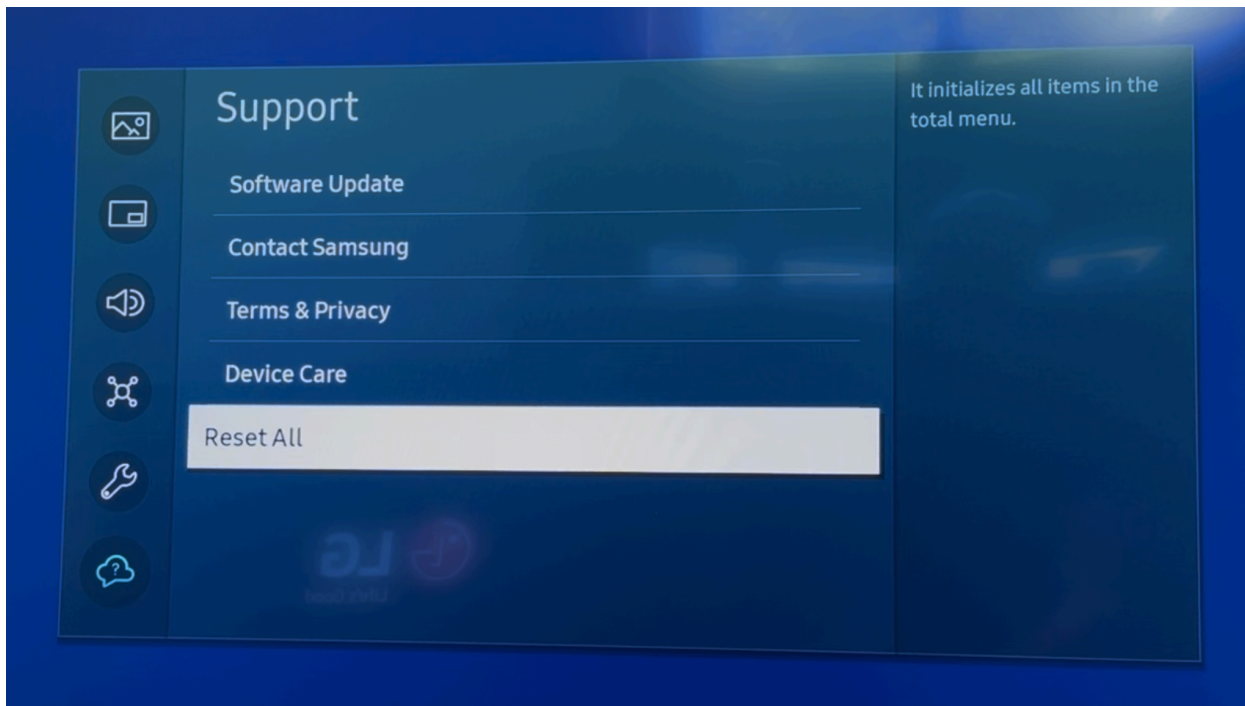
### 1. Reset Display Settings

Since VXT Player is the default digital signage application for Samsung displays running Tizen 7 and above (ex. QBC, QMC, and QHC series), the display will need to be reset to install and run the Rockbot application. This will also need to be completed if another CMS is being used instead of the VXT Player.

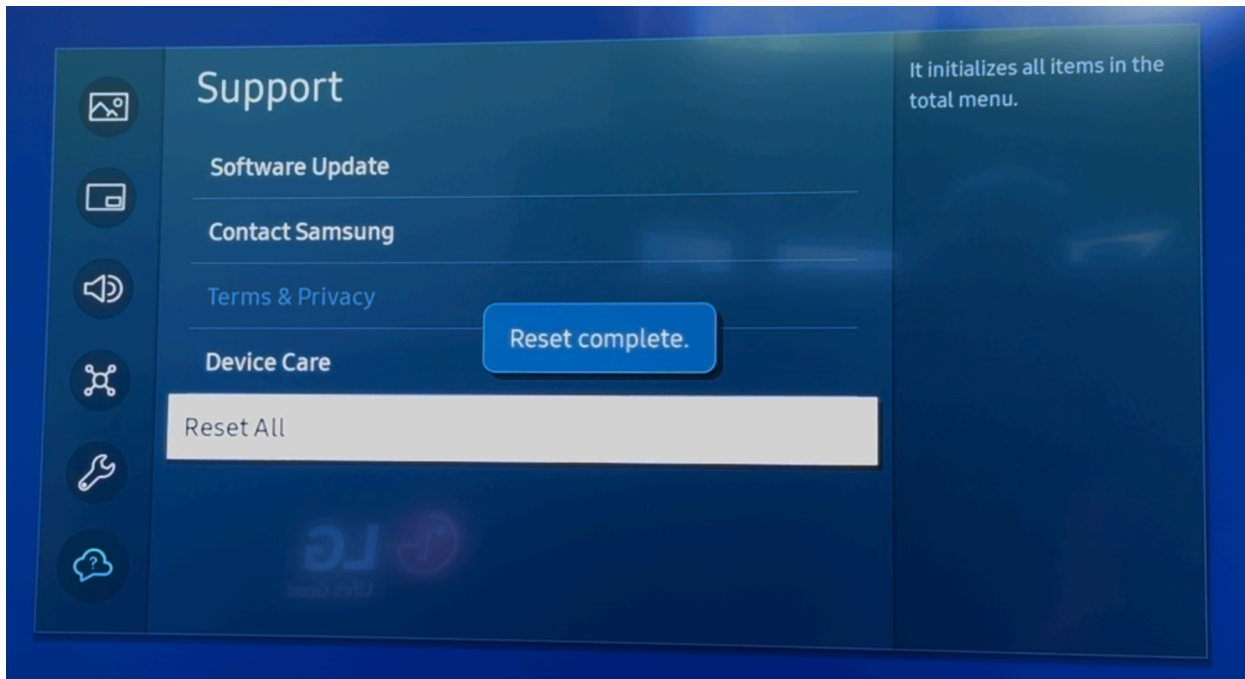
- Navigate to the **Home** screen
  - While utilizing the VXT Player application (or any other CMS application), press the **Exit** button on your remote to return to the Home screen
- Navigate to **Settings>All Settings**



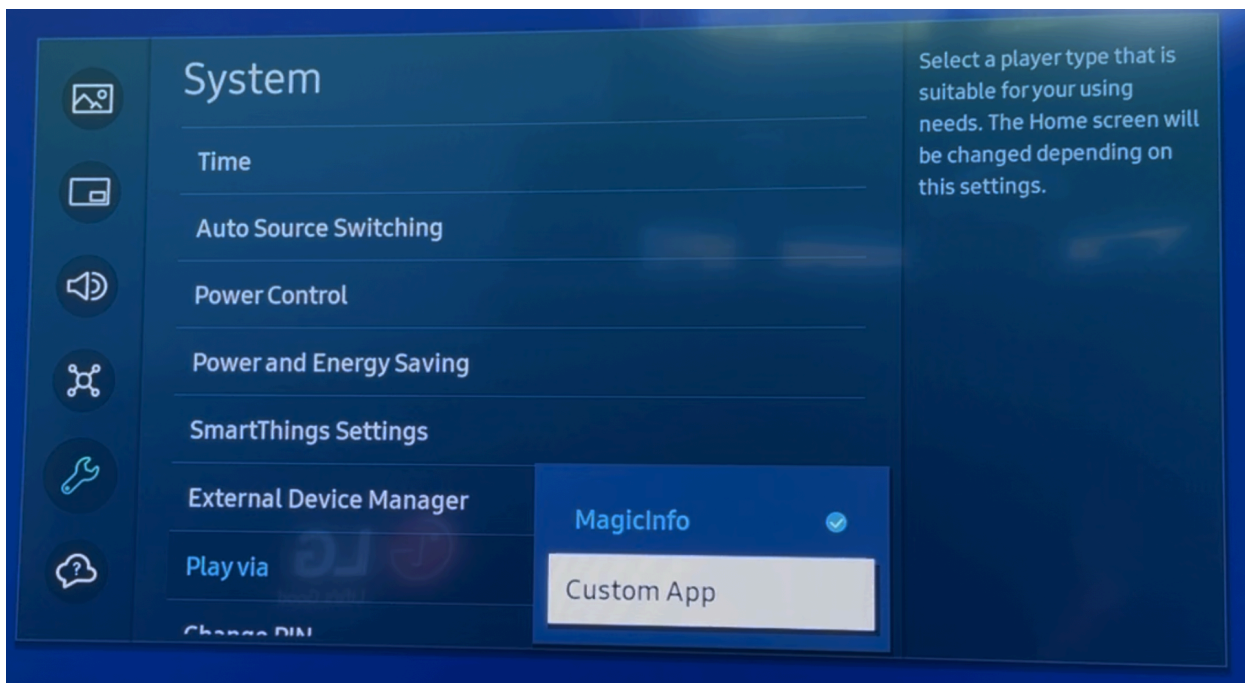
- Scroll down to **Support** and select **Reset All**. Select **Yes** in the pop-up window to confirm the factory reset



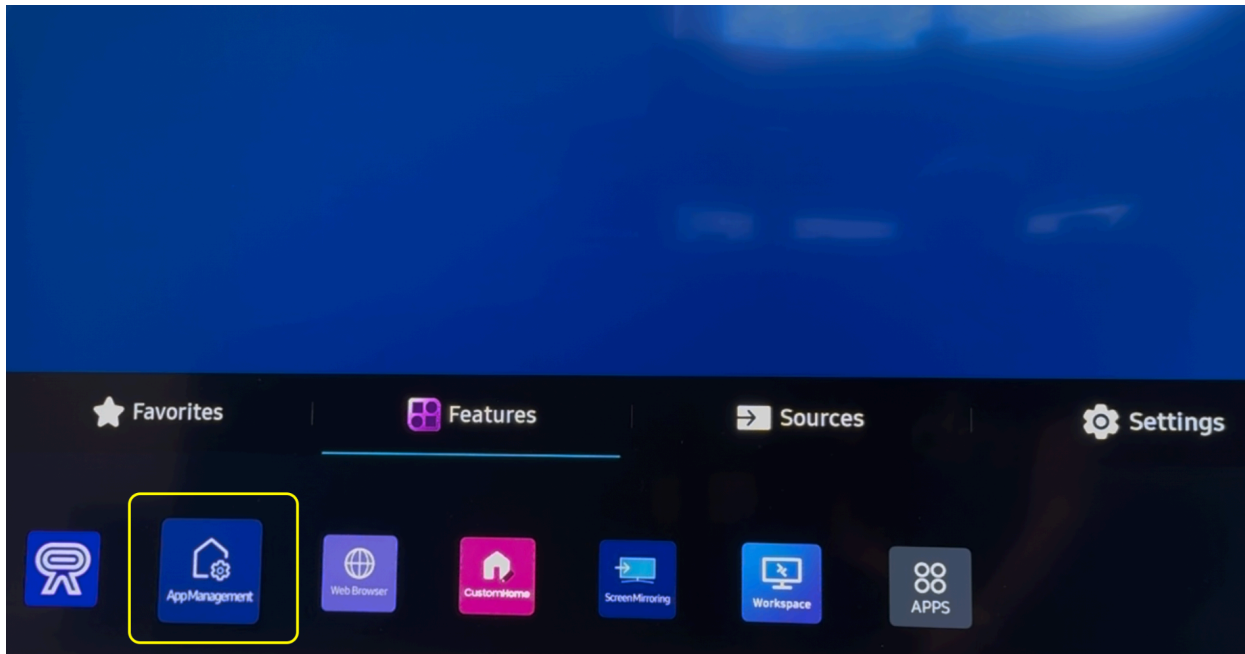
- Wait for the reset process to complete. You will receive a notification once this has been completed



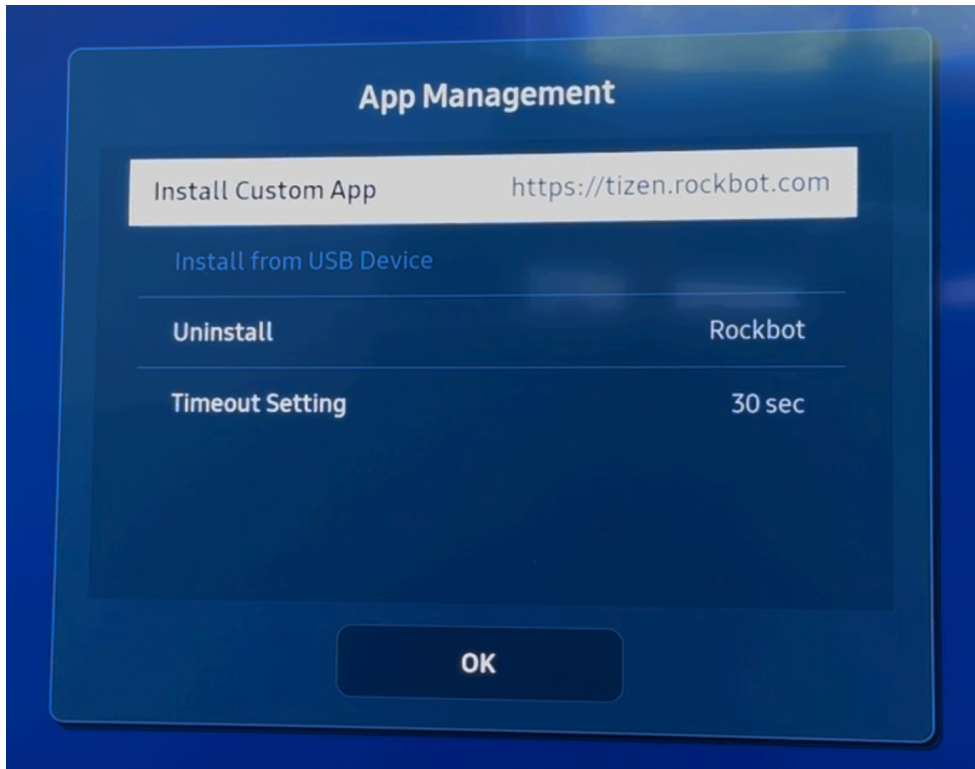
- After the reset has been completed, navigate to the **System (tool icon)** and scroll down, and click on **Play via>Custom App**



- Exit out of the System menu screen and navigate to the **Features** menu bar, then select **App Management**



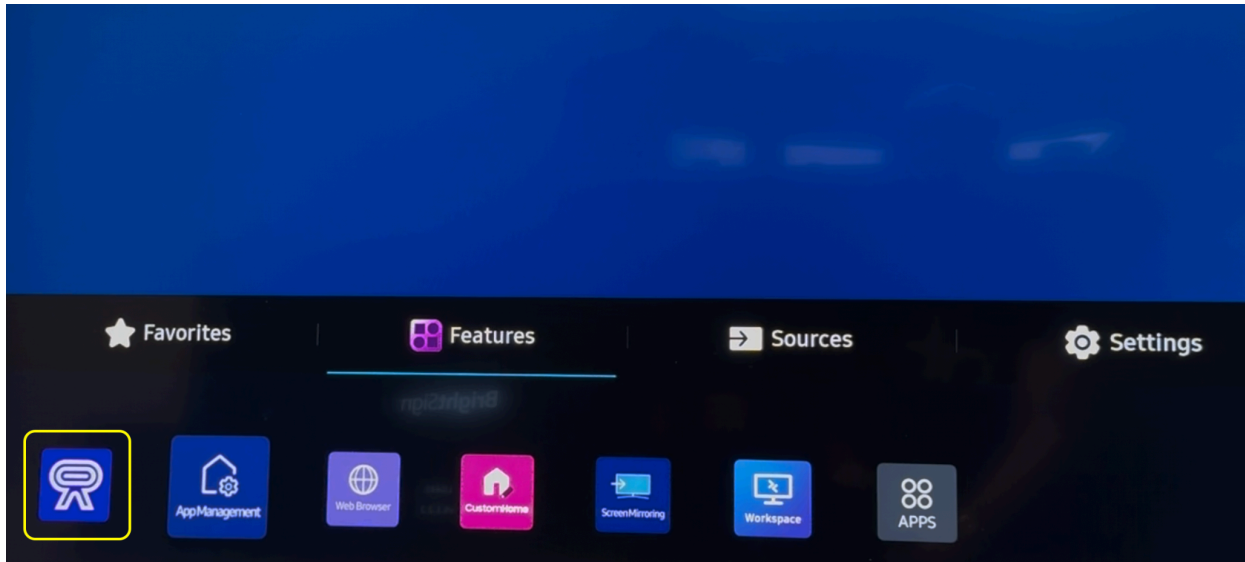
- From the App Management pop-up window, in the **Install Custom App** field, type <https://tizen.rockbot.com> and select **OK**



- After selecting **OK**, you will have successfully exited out of the VXT Player (or other CMS) and can continue setting up your Rockbot integration

## 2. Rockbot App Installation + Device Pairing

- Press the **Rockbot app** button

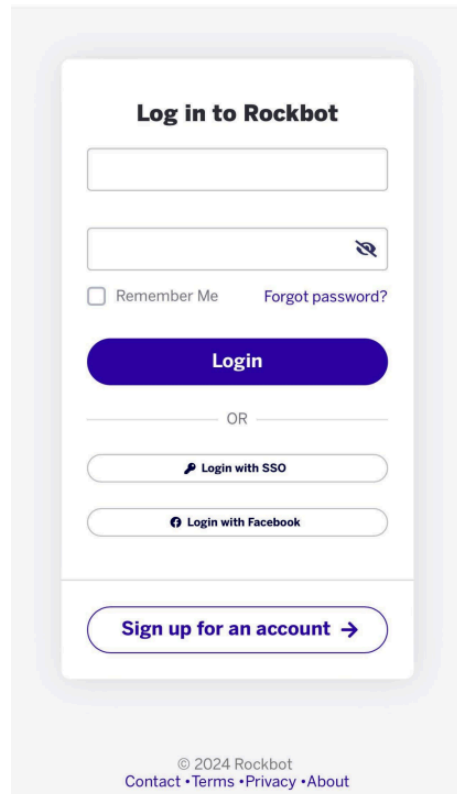


- Scan the QR code using your phone or navigate to <https://rockbot.com/tizen>



- Enter your account username and password
  - Ensure your zone is provisioned on the Rockbot network. Connect with your Primary Admin to confirm.

- Ensure your account has a staff permission level in the zone. Connect with your Primary Admin to confirm.



The image shows a mobile login screen for Rockbot. At the top, it says "Log in to Rockbot". Below this are two input fields: the first is for a username or email, and the second is for a password, with a small eye icon to toggle visibility. Under the password field, there is a checkbox for "Remember Me" and a link for "Forgot password?". A large blue button labeled "Login" is positioned below the form. Below the "Login" button, the word "OR" is centered. There are two buttons for social login: "Login with SSO" and "Login with Facebook". At the bottom of the form area, there is a blue button labeled "Sign up for an account" with a right-pointing arrow. At the very bottom of the screen, there is a copyright notice: "© 2024 Rockbot" and a row of links: "Contact", "Terms", "Privacy", and "About".

- Enter the activation code displayed on the screen
- Tap the Link button next to your zone
- You will receive a confirmation message, and your TV will refresh in a few seconds

# Activate Tizen

Enter your code to link  
your Rockbot Account to  
your Tizen

Submit

# Select a Venue

**J's Store #1**  
Los Angeles, CA

Link

**J's Store #2**  
Denver, CO

Link

**J's Store #3**  
Chicago, IL

Link