



LET'S GET YOU SET UP

The Rockbot Media Player Installation Guide

It's easy to get started.
Simply connect your
new Rockbot Media
Player to:



INTERNET



AUDIO

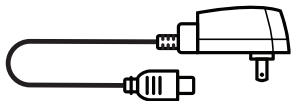


DISPLAY

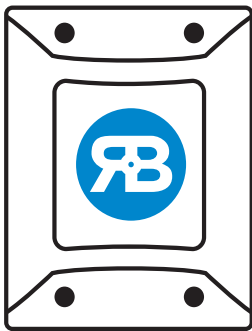
Follow this guide and
you'll be rocking out in
no time!

If at anytime during the installation you need extra assistance, contact our support team at support@rockbot.com, 415-813-6020 ext 1 or visit our online help center at support.rockbot.com.

What's in the box?



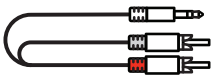
Two-Piece Power Adapter



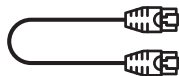
Rockbot Media Player



USB-C to 3.5mm Adapter



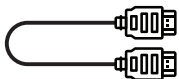
RCA Cable



Ethernet Cable



MicroSD Card (Already inserted)



HDMI Cable



WiFi Antenna (WiFi players only)

Install your player

INSTALLING A WIFI PLAYER?

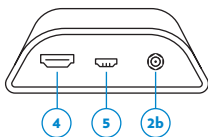
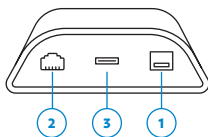
Visit setup.rockbot.com for instructions to install your wifi player and connect it to your network.

1 CHECK MICROSD

Before installing the Rockbot Media Player, ensure the MicroSD card is completely inserted.

KNOW YOUR PORTS

Be careful when connecting adapters and ensure that they are inserted into the right port to prevent damaging of player and cables.



1 MicroSD

2 Ethernet

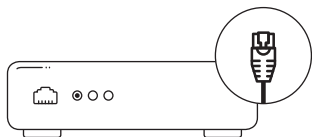
2b WiFi Antenna
WiFi Players Only

3 USB

4 HDMI

5 Power

Note: Some models will have ports located in different locations than those illustrated above.

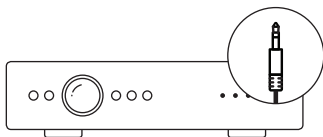


2 PLUG IN INTERNET

Connect an Ethernet Cable from the Rockbot Media Player to an open port on your router/modem.

2b FOR WIFI PLAYERS

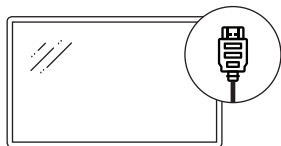
To install a WiFi player, visit setup.rockbot.com.



3 PLUG IN AUDIO

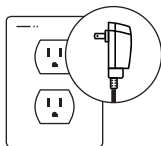
Use the USB-C to 3.5mm adapter to plug the RCA cables from your amplifier/receiver into the USB port on the Rockbot Media Player.

Note: Some models have a 3.5mm port and do not require the adapter.



4 OPTIONAL PLUG IN DISPLAY

If you are not using a display, skip this step. Connect the HDMI cable from the Rockbot Media Player to your video display.



5 PLUG IN POWER

Insert the power cord into the Rockbot Media Player and the other end to a power source. Within 10 min, music and display should start streaming. **Important: plug in power last.**

Something wrong?

Here are some tips.

If no audio plays after 10 min try the following:

- Power cycle the Rockbot Media Player by unplugging the power adapter, wait until all lights are off and then plug the adapter back in. All connections on the device should be seated.
- Connect a standard set of headphones/earbuds into the audio adapter in your Rockbot Media Player.
- If you hear audio, reconnect the audio cable into the Rockbot Media Player. Verify that the amplifier/receiver is connected to the proper source and the volume on the amplifier is turned up.
- If you don't hear audio, ensure there is a red power light on the Rockbot Media Player. Check to make sure the microSD card is firmly seated in the device. Confirm that the Rockbot Player has access to the necessary Rockbot servers, email support@rockbot.com to request network requirements.

If you hear error messages:

- If you hear error messages through your speakers or if your Rockbot Media Player is not playing music, there may be a firewall or network issue, contact support team at support@rockbot.com for network requirements.

If you're not getting any display try the following:

- Make sure HDMI cable is firmly attached to player and display.
- Make sure video display is set to the proper HDMI input source.
- Power cycle the Rockbot Media Player and then the display to re-establish input detection.

WiFi player installation

- To install a WiFi player, visit setup.rockbot.com

Need further assistance?

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